

August 4, 2023



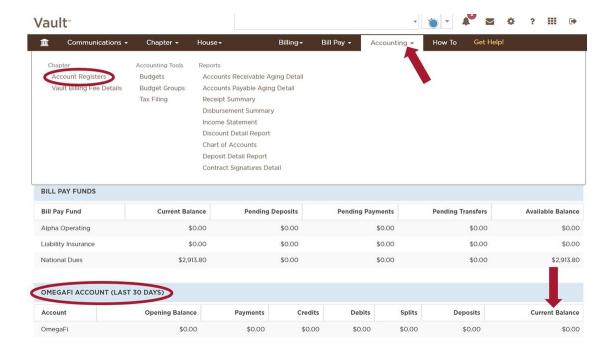
Hi there, thank you for being an OmegaFi Vault customer! As a valued customer, please be aware of an important update to our Operating Policy.

Effective September 1, 2023, in the rare event that a customer has a balance due to OmegaFi that exceeds \$100 and/or a balance that remains unresolved for more than 60 days, the account will be subject to suspension.

While infrequent, a negative balance could result from service fees, underutilization of service, payment issues or other extraordinary circumstances.

Log into Vault to view your organization's current balance due to OmegaFi. In Vault, select the *Accounting* menu > *Account Registers* > *OmegaFi Account*.





Any amount due to OmegaFi will appear in the far-right "Current Balance" column in red parenthesis. If the "Current Balance" column reflects an amount in black font, that represents funds awaiting deposit to your organization's default deposit account. To resolve a balance due to OmegaFi, submit a payment via our dedicated payment form.

operationssupport@omegafi.com | Text: 706.256.8521 | Vault Help Center

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